**Logging to ATMs in CW domain:**

All atm’s can be accessed from cineworld jumpbox example 10.130.0.11

You can connect to ATM’s using “dame ware”.

This software can be found on every jumpobox

The **hostname** for ATM’s is always ucXXXatmYY

Where:

-XXX is site id. For Aberdeen Queens Link this is ABE.

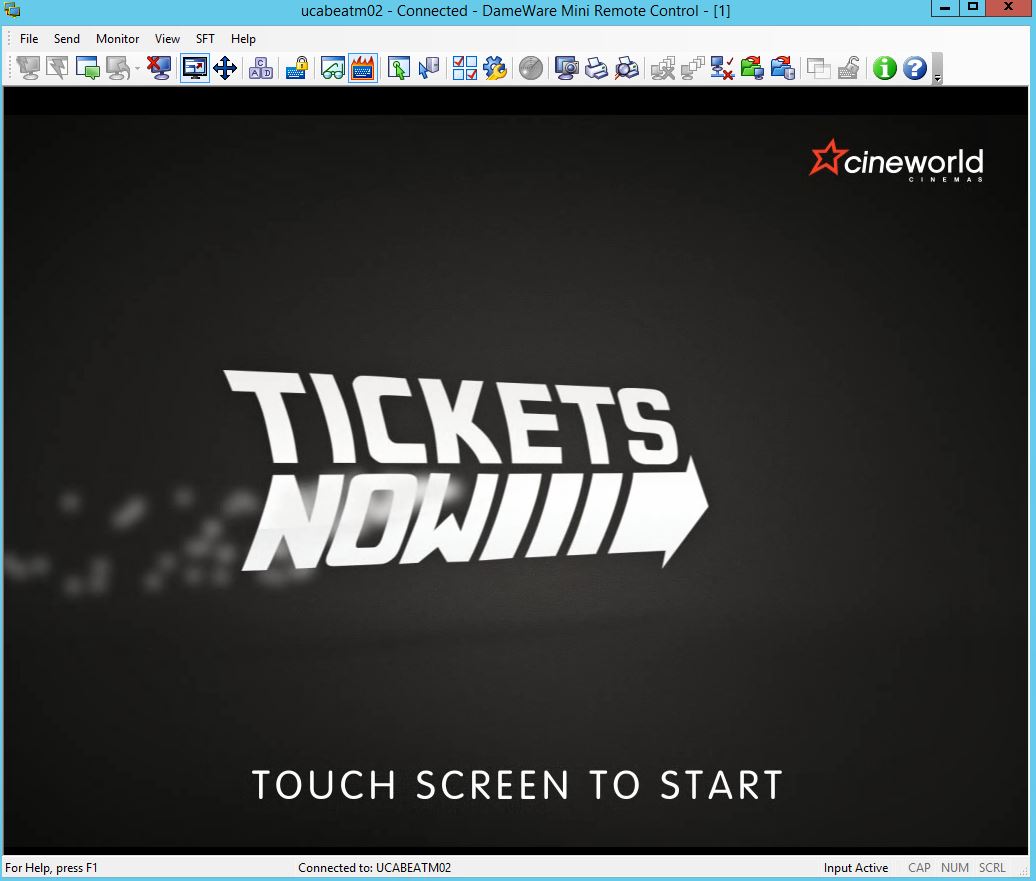
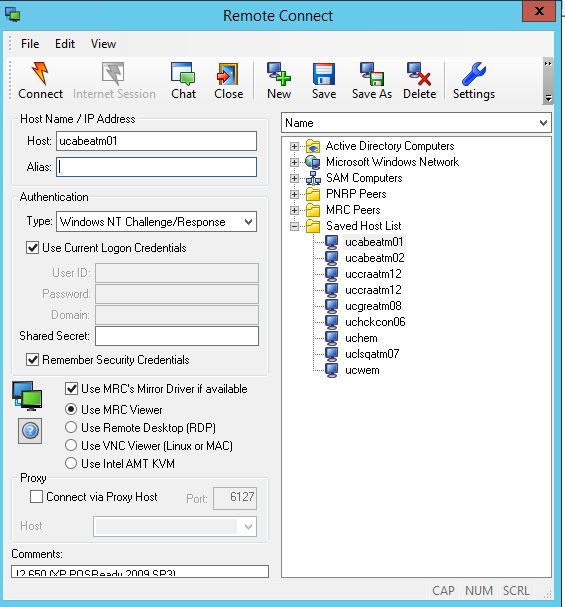
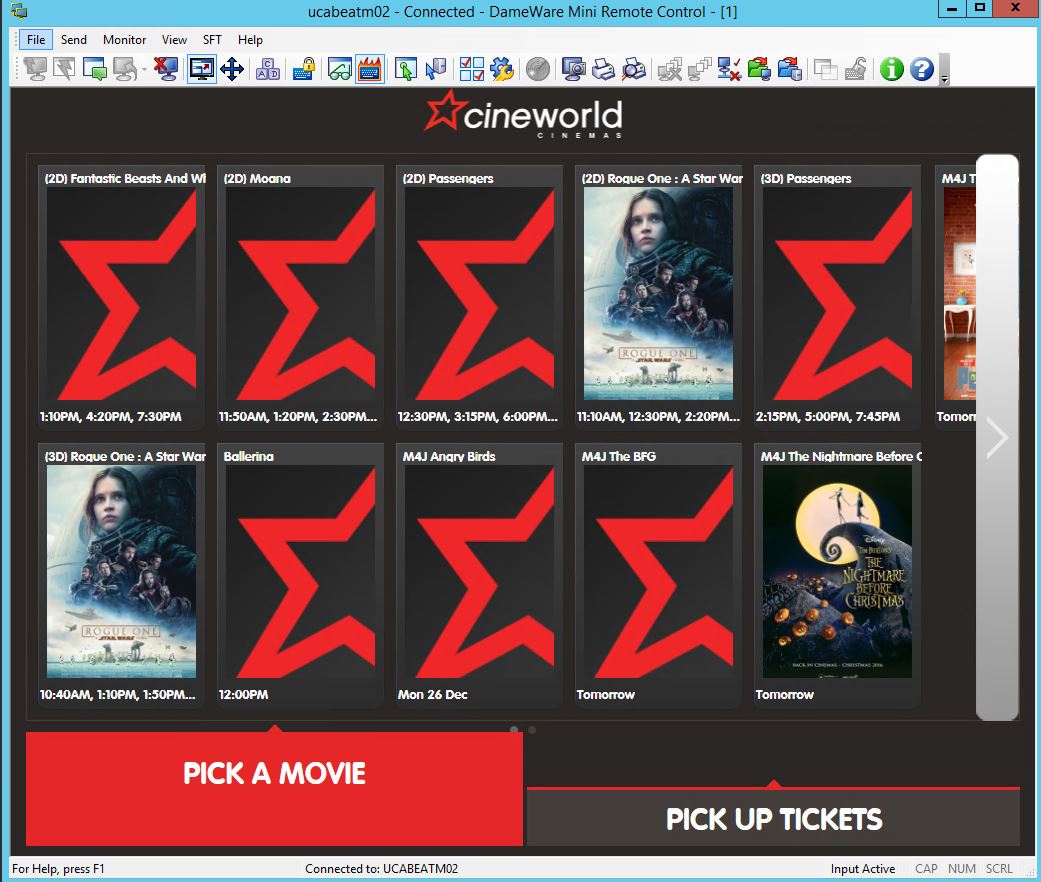
-YY is the number of ATM. For atm number 1 this will be 01

For Aberdeen Queens Link atm number 1 hostname will be “ucabeatm01”

As authentication use:

“Windows NT Challenge/Response and tick “Use Current Logon Credentials”

After login to ATM you should either see cineworld screen saver or cineworld app running



!THINGS TO KEEP IN MIND:

1. From time to time even if atm is not replying to ping you will still be able to log into it by hostname. This is most probably due to ping being blocked on windows firewall/
2. If the ATM is not in domain (example it was just replaced or you have tried to remove it from domain as fix) you will need to log in as a local administrator and change authentication type to “Encrypted Windows Logon”

In order to fix most issues you need to re-log to admin account

Press “Control Alt Delete” icon on dameware taskbar

After that proceed with “switch user”. Press “CAD” icon once more and pick “other user”

tashbar

Type in administrator credentials:

Username: administrator

Password: \*search in Keepass for “POS/ATM/Manager PC Local Administrator Post Group Policy Applying”\*